

Campus Village Community Council Town Hall Minutes 9/12/2013

Date: September 12th, 2013

Time: 5:30pm

Location: Classroom

Dinner: Chinese Food

Number in Attendance: 24

What residents like about CVA:

- 1. CVA employees are friendly**
- 2. Free laundry facilities**
- 3. Amenities**
 - a. Media Room
 - b. Bike Racks/Bike Pump
 - c. Gym
 - d. Alcoves
 - e. Furniture
- 4. Proximity to various locations**
 - a. Campus
 - b. Downtown Denver
 - c. RTD
- 5. Activities**
 - a. General Programs
 - b. Resident Assistant Programs
 - c. Welcome Week Programs
- 6. Apartment style living**
- 7. Ethernet speed**
- 8. Safety & security**
- 9. Town hall meetings**
- 10. Sodexo improvements**
 - a. Variety of food options
 - b. Cyber Café food options

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Areas for Improvement:

- 1. Cost of housing**
- 2. Sodexo**
 - a. Cafeteria hours
 - i. Not open early enough
 - ii. Not open late enough
 - b. Flex Cash options
 - c. Freshman meal plan/limits food choices
 - d. Need more healthy food options
 - e. Need more fresh food
- 3. Train noise**
- 4. Comcast**
 - a. No CBS Sports
 - b. No cable box in the bedroom
- 5. Ethernet speed is too slow**
- 6. More community space indoors**
- 7. Broncos game days**
 - a. Need sign and instructions about how to enter the back parking lot
- 8. Student Retention**
 - a. Too many rules and regulations at CVA
 - b. Campus Security is nagging and is too strict with rule enforcement
- 9. The gym needs more space to accommodate larger groups of students**
- 10. The elevators are incredibly slow**

Questions & Answers:

- 1. When will the painting of the hallway accent colors be completed?**
 - a. Maintenance is working on completing painting the accent colors.
- 2. When will the Pavilion (smoking area) be completed?**
 - a. They are in the process of completing the Pavilion.
- 3. Why are people putting trash in the recycling bins?**
 - a. We are in the process of creating clearer directions on which bins are for recycling and which bins are for trash.
- 4. Why are work orders not being completed in a timely fashion?**
 - a. Maintenance does prioritize the work orders that are submitted. It would be best to go to the Campus Village website and follow the portal to submit your own work orders for documentation purposes.
 - b. Also mentioned how maintenance has a larger amount of work orders at the beginning of the semester and tries their best to fulfill work orders as soon as possible.